

# DANIEL STAGGS

## PROFESSIONAL SUMMARY

Driven professional pursuing a Bachelor of Business Administration emphasizing Management and Computer Information Systems. With expertise in IT support/systems. Strong problem-solving, teamwork, and leadership skills, with hands-on experience in hardware/software troubleshooting, programming (Python, Java), and IT systems. Working on certifications in Python and CompTIA A+.

## EMPLOYMENT HISTORY

### COVENANT CHRISTIAN SCHOOL, Tuscumbia, AL

#### IT TECHNICIAN 2022 - Present

- Managed and upgraded IT systems, troubleshooting PCs, networks, printers, Chromebooks, and AV equipment for students and staff
- Provided ongoing technical support for faculty and students, ensuring smooth technology integration.
- Reprogrammed and maintained audio systems, stage lighting, and sound equipment to support school events and operations.

#### STEM & ROBOTICS INSTRUCTOR 2022 - Present

- Developed and implemented robotics training programs, increasing student engagement and technical skills. Mentored students in engineering principles, coding, business concepts and problem-solving techniques.
- Designed engaging STEM-focused lessons for 1st–6th graders. Introduced students to coding, digital literacy, typing and logic concepts
- Coached/taught the BEST robotics program at the school. Led the robotics team to 1st place hub and regional championship (2024), regional championship appearance (2023), 4th place hub (2022)

## CONTRACT IT SUPPORT

### *Cliff Haven Church, Sheffield, AL 2020-2023*

- Operated weekly soundboard and livestream; troubleshoot AV and IT/hardware & software issues for Mac and Windows devices.

### *First Presbyterian Tuscumbia, Tuscumbia, AL 2023-Present*

- Rebuild PCs, imaged legacy devices to new hardware, rewire AV cabling, ran livestream and soundboard during services, and resolved diverse hardware/software issues across Windows and streaming systems.
- Designed and implemented user-friendly IT/livestream systems and conducted OBS training for staff and volunteers, establishing protocols that enabled autonomous troubleshooting and smooth event execution.

## EDUCATION

### BACHELOR OF BUSINESS ADMINISTRATION: EMPHASIS IN MANAGEMENT & COMPUTER INFORMATION SYSTEMS

#### *University of North Alabama (expected completion spring 2026)*

Relevant coursework: IT Support, Python, Java, Data Analytics, Systems Analysis, HCI/UX Leadership, Strategic Planning, Data Analytics

## SKILLS

IT Support, Python, Troubleshooting (Hardware/Software), Imaging, Computer Repair, PCs, Windows, Linux, macOS, Office Suites